

PROVIDER UPDATE

[BCBSWY.COM/PROVIDERS/UPDATES/](https://bcbswy.com/providers/updates/)

April 13, 2020

[See past Provider Updates](#)

Our Commitment

We are grateful for the partnerships we have with the Wyoming provider community. As we work together to keep the Wyoming health care system strong and accessible to all Wyoming citizens, we are committed in our support of you, particularly as you navigate the front lines of the COVID-19 crisis. We continue to explore all options to make it easier to work with us and to meet the health care needs of BCBSWY members. We will keep you informed as soon as decisions are made.

Hospital to Skilled Nursing Facility Transfers

BCBSWY understands that providing care during the COVID-19 pandemic is challenging. To minimize administrative burden, we are relaxing our prior authorization requirements for skilled nursing facility admissions from a hospital through June 30th, 2020.

In the event that a hospital feels the need to move patients out of the hospital to free up space for COVID-19 care, BCBSWY asks that SNFs reach out to BCBSWY for prior authorizations within three days of admission.

BCBSWY will permit retro-authorization for our members.

This does not apply to FEP members. FEP members continue to require authorization prior to admission into a SNF.

This policy does not impact direct admissions to a skilled nursing facility.

Reminder: Claims Adjustment

When submitting a claim adjustment form, please remember to include the claim number. This will facilitate processing of the adjustment.

Credentialing Update

Effective 5/1/2020 Blue Cross Blue Shield of Wyoming will no longer accept credentialing applications on paper or via fax. Credentialing applications should be completed electronically through DocuSign as provided by the BCBSWY credentialing team.

Stay Informed!

- Get email updates! Ask to be added to receive Provider Updates at provider.relations@bcbswy.com

For more information see: [CDC COVID-19](#) or [State of Wyoming COVID-19](#).

BCBSWY Mailing Address:

PO Box 2266, Cheyenne, WY 82003-2266

To unsubscribe from these types of emails, please reply to this email address (provider.relations@bcbswy.com) with a message letting us know that you'd like to be removed from our email list.

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